Effortless Intercom Calling and Security at Scale

Overview

Verkada's video intercoms enable organizations of all sizes to have control and visibility over any entrypoint. Each intercom offers superior call quality, built-in video security and access control capabilities, and flexible installation options.

Verkada's cloud-based management platform, Command, empowers organizations to seamlessly deploy and manage intercoms across their sites. Organizations can boost response rates with flexible call routing, and optimize their deployments, reporting, and incident management with sophisticated tools.

Organizations additionally benefit from alerts for offline intercoms, 24/7 support, and automatic firmware updates, ensuring their intercoms are always operational and improving over time.

Key features

Superior call quality

- 5MP camera resolution, wide dynamic range, and night mode allow clear visuals across diverse lighting conditions
- Noise suppressing microphones guarantee exceptional two-way audio quality

All-in-one functionality

- Built-in door controller and card reader support multiple credential types and enable seamless entry
- Built-in security camera supports continuous recording of entryways and onboard storage of footage

Flexible installation

- Multiple form factors and complementary mounts support a wide variety of installations
- Intercoms blend durability and design to withstand harsh environmental conditions

Receivers Overview

Flexible Receivers and Cloud-Based Call Routing

Overview

With cloud-based call routing and four receiver options - Verkada Desk Station, Verkada Pass app, Verkada Command, and existing communication systems - organizations can take calls from anywhere and boost response rates. All Verkada receivers support video feeds from intercom and context cameras as well as one-tap controls.

Organizations can specify who should be contacted, as well as when and how they should be contacted, with intuitive, multi-step call flows. Admins can design call flows to feature any combination of users and receiver types, and they can include failover steps and automated messages to ensure calls conclude with an appropriate response.

Verkada's platform makes it easy to orchestrate call routing at scale for multiple intercoms: SOC (security operations center) teams can triage and respond to concurrent intercom calls right within Verkada Command; a specific call flow can be applied to multiple intercoms with a few clicks; and bulk SIP configuration allows admins to add many intercoms to their corporate VoIP systems with a single CSV upload.

Four receiver types

Verkada Desk Station

An iPad-based interface for receptionists, guards, and other stationed professionals to monitor live feeds and respond to calls with one-tap controls.

Verkada Command

A web browser-based interface for designated users to receive call alerts and field single or concurrent calls with one-tap controls.

Verkada Pass app

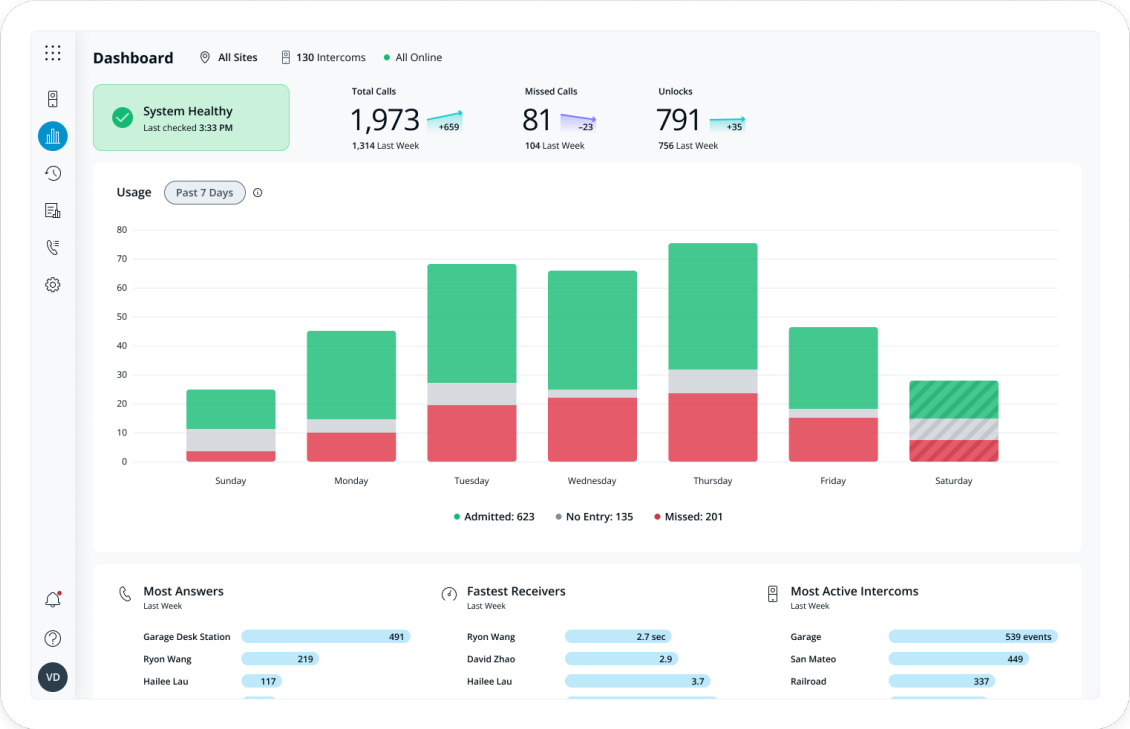
A mobile app for designated users to receive call alerts and respond on the go with one-tap controls, even if they are away from an entryway or computer.

Existing communication systems

An integrated way for organizations to receive intercom calls via their phone systems - like PSTN, SIP/VoIP, or Microsoft Teams - and respond with their dial pad.

Verkada Command Overview

Centralized Cloud-Based Visibility and Control with Command



In addition to routing calls, organizations can manage intercoms across numerous sites from one cloud-based management platform, Verkada Command. Admins can easily manage their deployments remotely, gain valuable insights via comprehensive reporting, and expedite investigations and incident resolution with cutting-edge analytics.

Built on Verkada's leading physical security platform, video intercoms can be easily paired with neighboring security cameras and access controlled doors via native integrations. The result is comprehensive coverage without any added complexity.

Key features

Effortless remote management

- Add and configure multiple intercoms and receivers at once
- Monitor live feeds across sites from anywhere
- Review rich call history, including a call timeline, video recording, transcription, and snapshot of people detected

Comprehensive reporting

- Generate and export intercom event reports as well as filter by intercom, site, receiver, and event type
- Glean insights and optimize performance with a dashboard summarizing call data.
- Receive automated alerts via SMS, email, or push notifications when a call is triggered or missed, a door is unlocked, a SIP error occurs, or a device goes offline

Cutting-edge analytics

- Surface Persons of Interest in real time during intercom calls to enhance entryway security
- Search call transcripts at scale with AI-powered transcription search and comprehensively identify events of interest using general descriptions
- Use motion search, people analytics, and vehicle analytics to conduct effective investigations into incidents at entryways

Intercom model comparison

	TD33	TD53	TD63
Dimensions	Length: 229mm / 9.0in Width: 42mm / 1.7in Height: 29mm / 1.1in	Length: 229mm / 9.0in Width: 118mm / 4.7in Height: 33mm / 1.3in	Length: 263mm / 10.4in Width: 118mm / 4.7in Height: 33mm / 1.3in
Weight	0.6kg / 1.3lb	1.0kg / 2.2lb	1.3kg / 2.8lb
Image Resolution	5MP (2688 x 1944)	5MP (2688 x 1944)	5MP (2688 x 1944)
Field of View	Horizontal: 130° Vertical: 100° Diagonal: 160°	Horizontal: 130° Vertical: 100° Diagonal: 160°	Horizontal: 130° Vertical: 100° Diagonal: 160°
Volume (SPL Max)	80 dB	90 dB	90 dB
Inputs / Outputs	2x dry inputs 1x dry relay 1x RS-485 port	3x dry inputs 2x dry relays 1x RS-485 port	3x dry inputs 2x dry relays 1x RS-485 port
Credential Technologies	HF, LF, NFC, Bluetooth LE	HF, LF, NFC, Bluetooth LE	HF, LF, NFC, Bluetooth LE
Keypad			✓
Rating	IK07, IP65	IK08, IP66	IK08, IP66
Onboard Storage	512GB	512GB	512GB
Warranty	10 years	10 years	10 years
Tamper Detection	✓	✓	✓

Ordering Information

Video Intercom pricing

Model Number	Description	Cost (MSRP) USD
TD33-HW	TD33 Mullion Video Intercom Reader	$1,499
TD53-HW	TD53 Video Intercom Reader	$1,799
TD63-HW	TD63 Video Intercom Keypad	$1,999

Intercom accessories pricing

ACC-POE-2WIRE	PoE over 2-Wire Converter	$399
ACC-INT-ANGLE-2	TD53 Angle Mount	$399
ACC-INT-ANGLE-3	TD63 Angle Mount	$399
ACC-INT-ANGLE-4	TD33 Angle Mount	$199
ACC-INT-COND-2	TD53 Conduit Mount	$399
ACC-INT-COND-3	TD63 Conduit Mount	$399
ACC-INT-TRIM-1	Intercom Trim Plate	$99
ACC-INT-HOOD-1	Intercom Rain Hood	$49

Intercom software license pricing

LIC-TD-1Y	1-Year Intercom License	$249
LIC-TD-3Y	3-Year Intercom License	$599
LIC-TD-5Y	5-Year Intercom License	$999
LIC-TD-10Y	10-Year Intercom License	$1,999

Ordering Information

Desk Station software license pricing

Model Number	Description	Cost (MSRP) USD
LIC-TX-1Y	1-Year Intercom License	$249
LIC-TX-3Y	3-Year Intercom License	$599
LIC-TX-5Y	5-Year Intercom License	$999
LIC-TX-10Y	10-Year Intercom License	$1,999

Desk Station accessories pricing

ACCX-TBL-STD-1	Stouchi Tablet Stand	$39
ACCX-TBL-1	Apple iPad, 10.2 inch Wi-Fi 64GB	$329

Intercom additional resources

TD33 Intercom

TD53 Intercom

TD63 Intercom

Intercom Receivers Overview